

# Flintshire County Council Dementia Care and Dementia Friendly County's Journey



## There might be a time in hospital

- Access to information and advice about Dementia and caring for people with Dementia in the community through pop-up information points based in GP surgeries.
- Early diagnosis of Dementia through Flintshire Memory Clinics with access to relevant medication and ongoing support.
- Funding now for Dementia support workers across all localities in Flintshire.
- EMI assessment bed in local care home to prevent escalation to specialist nursing provision or hospital admission
- "Butterfly" Model of inpatient Dementia nursing rolled out in acute hospitals in North Wales and some community hospitals.
- Art in hospital programme for people with Dementia available in acute hospital settings and pilot of electronic technology designed for people with Dementia.
- Investment in Dementia training for all BCUHB staff

## Improving your environments

- Dementia friendly garden support and development to social care providers
- Telecare safety systems stock increasing for use in the home, to enable people to stay living independently and safely
- Support from dementia specialists in creating dementia friendly environments using colour and lighting and interactive resources.

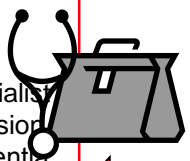


## Your Dementia Friendly Community

- Training for local people and businesses to become Dementia friends and champions.
- Dementia friendly town centres being developed in Mold, Flint and Buckley.
- Applications in to Alzheimer's Society for 'Working Towards Dementia Friendly' Status for Flint, Buckley (**First Town in North Wales**) and Mold
- 7 businesses accredited as Dementia Friendly in Flint
- 3 County Council Departments accredited as Dementia Friendly
- Awareness Play been held in 3 location in Flintshire for the community
- Dementia café's running in Mold, Flint, Buckley, Mostyn, Holywell, Sealand and Queensferry..
- Arts and Dementia activities at Theatr Clwyd through "Art in the Armchair" and "Lost in Art".
- Access to reminiscence resources through Flintshire libraries services, loans of reminiscence Pods and Packs.
- Alzheimer's Society befriending and information projects.
- Local education and awareness events support by local business and church groups.
- Tesco establishing Dementia friendly checkout in both stores in Flintshire
- Boots to offer enhanced support for people living with dementia in all local stores.
- Development of 'Never Ending Story' in Community location with intergenerational work taking place at Flint High and Buckley Primaries
- Plans to create Dementia Friendly Street design in Buckley via regeneration team in FCC
- Development of a Dementia Choir in the community

## Living at home and living well with dementia

- Person centred care programme being undertaken with all home care providers in Flintshire so that staff can have better conversations and do things that matter most to people with dementia.
- Providing a Saturday drop-in service to support carers to have free time at weekends.
- Specialist day care for people living with dementia in Buckley and Flint.
- Opened a resource centre as a focal point in Flintshire for younger people with dementia (Old Brewery).
- Installed a range of smart technology and call monitoring systems to promote independence and safety.
- Piloting a night time response service to reassure and support people with dementia through the night.
- Equipment distributed to help people live safely at home and maintain skills and routines.
- Easy access to information and advice through single point of access – SPOA and internet based Information website DEWIS.



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### Carers, Family and Friends

- Carer support groups available in Mold, Holywell, Mynydd Isa, Hope, Shotton and Penyffordd.
- Carers centre based in Mold developed through NEWCIS advocating for all carers 5 days a week, undertaking carer assessments and campaigning in carers rights with Carers Trust Wales.
- Carers education and training in Dementia rolling programme by NEWCIS.
- “Bridging the Gap” voucher scheme offering flexible support and respite for carers managed by NEWCIS, drawing on services from all local voluntary groups and NEWCIS volunteers.
- Helping carers of people with Dementia stay well through local exercise programmes at a gym in Mold.
- Helping carers at the point of organising discharge for people with Dementia from community hospitals through their hospital discharge facilitator post in community hospitals across Flintshire.
- Helping carers of people with Dementia come to terms with their situation through access to local Counselling in NEWCIS and Specialist Counselling in BCUHB.

### Your Public Workforce

- Developing a workforce in social care and health settings that is competent and confident to support people with Dementia well.
- BCUHB training to acute inpatient care.
- Social Services second tier training to Social Services housing staff.
- Dementia champion training to enable roll out of basic awareness across Flintshire.
- Dementia Friend training for elected members.



# D E M E N T I A R O A D

### Deciding about long term care and accommodation

- Developing two new extra care facilities in Flintshire with enhanced support for people living with Dementia in Flint and Holywell to offer greater choice in where to live and making plans for the future.
- Introduce the Integrated Assessment Framework to ensure that the right decisions are taken at the right time and the person's needs are met appropriately.
- Social workers and providers are able to support people with Dementia and Carers through providing easily understood written information about care homes/extra care, funding and quality.
- Improving quality of life for people living in care homes in Flintshire through a person centred care programme that focuses on achieving what matters most to people living there.
- Implementing the enhanced Dementia Care Specification so everyone is clear about what good Dementia care looks like.
- Listening to the voice of older people living in a care home through projects such as “Listening Friends” which supports older people to visit and befriend residents and provide feedback on what they see and hear.
- Funding for independent advocates to safeguard and represent older people in care home settings.
- Monitor the performance of care home providers and domiciliary providers through Quality Circle, JIMP meetings and Flintshire's Quality Framework Published Monitoring Reports.
- Increasing opportunities for people with Dementia in care homes and extra care to engage with them and participate in new activities through Flintshire's Dementia Voucher Scheme.
- Never ending story
- Circle dance
- Sing for the brain and Flintshire Sounds
- Exercise and fitness
- Art and drawing
- Opportunities for Care Homes to access small grants to enhance environments for people with dementia
- Development of a partnership network for care homes to share activities and resources available including a Buy 1 get 1 free activity scheme

